

News Release

Shields Business Solutions Partners with Morphis Inc.

Shields Business Solutions is excited to announce a new partnership with **Morphis Inc.**, a Dallas, Texas-based company that specializes in automated teller machines, banking, cash handling, and armored carrier software. Through this partnership, Shields expects to expand and improve their ability to provide banking and cash handling services to their customers by leveraging Morphis' advanced suite of currency visibility and logistics software.

Since its inception as an office equipment repair company in 1970, Shields Business Solutions continually expanded its portfolio of products and services to better meet the needs of their regional and local financial institutions. They have focused on becoming the leading provider of bank and retail technology to the communities they serve, specifically concentrating on the sale, installation, and maintenance of ATMs, smart safes, and self-service coin-cashing machines, as well as cash-in-transit services including ATM Replenishment, Branch Cash Delivery, Deposit Pick Up and Coin Processing. With a lengthy history as a dependable and trustworthy provider of cash handling services, Shields serves as a single, reliable point of contact and accountability for all of their customers' cash logistics needs.

According to a statement released by Shields Business Solutions, "Our goal is to provide world class services and support to our customers, offering top quality service at the local level as an alternative to dealing with national providers. We are very excited to expand our technical capabilities by partnering with Morphis to offer cutting edge, customizable solutions that meet the needs of our customers while maintaining the top shelf service they have always come to expect from Shields."

Morphis Inc is the leading provider of software suites that encompass all facets of armored transportation, cashroom services, smart safe interfacing, ATM-related cash and technical services, and web ordering. Morphis provides supply chain communications transparency to their customers with total contract management, organized by location, with all services provided for each location. For web orders, they provide a secure and robust portal through which bank branches and ATM managers can easily place cash orders, with customer access for order changes and web reporting included.

Shields announced that it plans to integrate the full suite of Morphis software to upgrade and optimize their operations in ATM service and maintenance, cash replenishment, vault services, cash-in-transit logistics, armored car transportation, coin machines, and smart safes. Shields expects that this partnership will help them maintain the technical advantages, expertise, and flexibility that has sustained their business and maintained their reputation through the nearly fifty years they've been in existence.

Morphis software tracks packages from the initial placement of the order through pickup, transit, and delivery, with automated email receipting of pickup and delivery and automated reporting via direct file transfer, email, or the web portal. Morphis' proprietary technologies deliver optimized demand analytics and fulfillment logistics, giving enterprises of any size a new and elevated standard of efficiency and accountability for their cash management operations.

With the online customer care center provided by Morphis, Shields will be able to serve its customers more efficiently and comprehensively. The customer care center allows for instantaneous searches of customer information by location or device. All operational activity is tracked internally and externally for auditing, daily reporting, end of month financial reporting and billing, maintenance of virtual vault requirements, and insurance liability tracking.

The technological advancements in Morphis' software suite include secure integration to one-time lock codes for ATMs, a Smart Safe Management dashboard for retail customers, currency transaction reporting for FinCEN compliance, and a redundant SSAE-16 compliant disaster recovery infrastructure. That means that machines and systems supported by Morphis have been verified to meet rigorous information security standards in the event of theft or a data breach.

When building its industrial-grade business applications, Morphis strives to eliminate redundant data entry, facilitate automated business process flows, and enforce measurable standards of excellence. They provide methods for transparent collaboration between system users, and also between internal users and external customers and vendors. Their objective is to deliver a seamless flow of cash visibility data to every stakeholder in the cash logistics custody chain.

For additional information, please direct any inquiries to [Shields Business Solutions](#) or [Morphis Inc.](#)

Ready to make your business more efficient?

[Click here](#) to schedule a meeting with a Morphis Team Member
